

# We wish you a pleasant stay in our hotel.

We are delighted to welcome you to Mercure Hotel Cairns.

Our four-star hotel has recently been completely transformed with luxurious furnishings and signature designs that embody the sun-drenched Queenslander lifestyle.

The pool deck provides the perfect outdoor meeting place for colleagues, family and friends and the hotel lobby provides a stylish comfortable space to work and relax.

Our exciting new modern Australian restaurant, The Stanley focuses on fresh local produce and provides a casual atmosphere where guests and locals can relax and reconnect with family and friends.

Located in the heart of the city's vibrant dining, shopping, and entertainment precinct, many of Cairns' most popular attractions and landmarks are within easy walking distance. Only two blocks from the Esplanade and metres away from tourist attractions, shopping and medical hubs. The Night Markets and Food Court, Casino, Reef Fleet Terminal and Cairns Convention Centre are a short stroll away.

On behalf of the Mercure Cairns team, we look forward to meeting you and hope you enjoy everything the hotel and Cairns have to offer. If you require assistance, please don't hesitate to contact our friendly reception staff. Dial 9 on your in-room phone and a friendly voice will be on the line.

Unwind and enjoy our genuine hospitality and service.

Warm regards,
Mercure Cairns Team





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/THESTANLEYRESTAURANT

## Dining







#### THE STANLEY

We're serving up delicious food, good times, and cold drinks in the heart of Cairns.

Our restaurant and bar provide an elegant, casual atmosphere perfect to start the morning or unwind after dark. Enjoy a refined yet casual dining experience flowing from a cool indoor space to the outdoor dining area overlooking the hotel's pool deck, providing a hotspot for guests and locals alike.

Featuring dishes sourced straight from the Atherton Tablelands and wines produced right here in Australia, you'll want to sit back, relax and make yourself at home.

#### View Restaurant Menus

#### Opening hours

Hot buffet breakfast is available 7 days per week from 6:30am to 9:30am

We are open for dinner Monday - Saturday from 5:30pm - 8:30pm

\*closed on public holidays

#### BAR

Our bar is open Monday - Saturday from 5:30pm - 8:30pm

#### **ROOM SERVICE**

Dinner is available Monday - Saturday 5:30pm - 8:30pm

View Room Service Menus



If you need to get in contact with us from your room, please <u>dial 9</u> to call us at reception.

#### **INTERNET ACCESS**

Complimentary Wi-Fi is available for hotel guests.

Login: ibis cairns guest Password: h7510x1122

#### **RECEPTION**

Reception is open 7 am - 11 pm daily.

#### ARRIVAL & DEPARTURE

#### CHECK-IN

Check-in is from 2.00 pm. If you require an earlier check-in earlier please call our friendly team to organise. Early check-in is subject to availability.

#### **CHECK OUT**

Check-out time is 10 am every day.

Need more time to sleep? Ask our friendly team, and we can try to organise it for you. Please note that any time after 12 pm incurs a fee of \$20 per hour.

#### **EXPRESS CHECK OUT**

Please drop your key & mini-bar slip in the key return box at the reception, sliding by the door entrance. We will charge the card on file and forward your tax invoice by email.

We can offer 24-hour check-in with the use of our night safe. Please let us know of your late arrival, and we will send the instructions via text, email or over the phone. Please let us know your preference, and we can accommodate you.

#### **PARKING**

Parking available on street. Parking in front of the hotel is free, however we cannot guarantee that spaces are available.

#### **AFTER HOURS ACCESS**

For your safety, we have a Site Manager residing onsite and can be reached via the intercom by the entrance for after-hours service.

#### SWIMMING POOL

Pool hours are from 7 am to 9 pm daily. Towels are available at reception.

#### MINI-BAR

For your convenience, all rooms have a minibar. Your mini-bar will be refreshed daily. Please complete the charge form for all items taken from the mini-bar and hand it to reception on checkout.

#### **COMPLIMENTARY COFFEE AND TEA**

Coffee and tea are available in your room at no charge.

#### **TOILETRIES**

Complimentary sustainable Herbology is located in the vanity area of your bathroom.

#### HOUSEKEEPING

Rooms are serviced daily between the hours of 10 am - 2 pm If you prefer not to have your room serviced during your stay, please advise reception. Please hang your 'Do not disturb' sign if you are not requiring a service.

#### ADDITIONAL BEDDING

Blankets and additional pillows are located in the wardrobe.

#### **GUESTS IN ROOM**

Roll away beds offered at \$25 charge per person.

#### **IN-ROOM APPLIANCES**

For your convenience, a Nespresso coffee machine, electric kettle, hairdryer, iron and mini fridge are provided in your room. All rooms include a Smart TV. Microwaves are available in select rooms only.

#### **DAMAGES**

Damages will be assessed and charged to the credit card we have on file. All guests are liable for any damage caused during their stay

#### LOST PROPERTY

We will endeavour to return the lost property to you if it is found; please contact the hotel and organise a prepaid parcel to be sent to your corresponding address.

#### **SMOKING**

All our rooms are strictly smoking and vaping-free zones. A fine of \$200 will apply for any smoking or vaping in rooms.

#### **MAINTENANCE**

Please contact reception if there is anything in your room that is not operational, and we will endeavour to rectify the situation immediately.

#### **LAUNDRY**

A coin-operated Laundry is available on-site.

#### LUGGAGE

Luggage storage is available. Please contact reception.

#### **TAXI**

A Taxi can be booked with our reception team.

#### **PETS**

Certified assistance animals are welcome at the hotel. However, no pets are permitted on site.

#### **EMERGENCY EVACUATION PLAN**

Assembly points are located on the Emergency Evacuation Plan found on the rear of your entrance door.

#### **FIRST AID**

A first aid kit is located at reception. Please let us know if we can be of assistance.

#### **ACCOR PLUS & ACCOR LIVE LIMITLESS**

Accor Plus and Accor Live Limitless statuses are honoured at our hotel. Visit accorplus.com or all.com to join and start enjoying the benefits.



### DINNER

Available Monday - Saturday, 5.30 pm - 8.30 pm Tray service charge \$8

SMALL PLATES		SIDES	
Toasted Sourdough (V) whipped cultured butter, olive oil	\$12	Summer Salad (GF, DF)	\$10
		Market Greens (GF, DF)	\$12
Crocodile & Lemon Myrtle Spring Rolls with spiced plum relish	\$20	Braised Brussel sprouts (GF)	\$12
Beef Tataki (GF) Toasted sesame, soy yuzu, wakame	\$22	Fries & Aioli (DF)	\$10
Grilled ½ Shell Scallop (GF)	\$26	DESSERTS	\$16 each
black garlic butter, toasted macadamia, caviar		Trio of Sorbets	
Bang Bang Cauliflower (V,VN)	\$18	See staff for today's daily flavors	
Saigon sauce, green onion, fresh chilli  Brussel Sprouts (V,GF)  braised in local Honey, sesame, toasted walnut cru	\$18	<b>Tiramisu</b> Mascarpone, Mango Gel, Lady Finger, chocolate fondant	
MAIN		<b>Lemon Cheesecake</b> lemon glaze, Chantilly cream	
Market Fish (GF, DFO) Herb butter smashed chat potato, young carrots, broccolini, salsa Verde	\$36	JUNIORS (12 & UNDER)	\$16 each
		All meals are accompanied with a choice of soft drink & a vanilla dixie cup ice cream*	
250g Sirloin (GF, DFO) grain fed mb+4 summer salad, fries, red wine jus	\$45	Homestyle battered fish served with Chips	
King Pork Cutlet (DFO) Roasted new potato, stout mustard, market greens, sage jus	\$38	Homemade chicken nuggets served with Chips	
Roast Pumpkin Linguine (V) spinach, red onion, black garlic butter, aged parmesan	\$32	Homemade cheeseburger beef patty, sauce, cheddar cheese on a toasted milk bun served with chips	
Confit Duck Salad (GF,DF) Mango salsa dressing, mixed leaf, cherry tomato, pickled onion petals, walnut, baby beetroot, snow	\$32 peas	Homemade veggie burger veggie patty, sauce, cheddar cheese on a to bun served with chips with a fruit cup dess (GF,V, VE, LF, Locally Sourced)	
PIZZA		Homemade Lasagne served with Chips	
Margherita Fresh Mozzarella, basil, sugo sauce	\$24		
Stanley Special fresh mozzarella, prosciutto, red onion, red wine	\$28		

syrup, red onion, green olive