

# HOTEL DIRECTORY



MERCURE

HOTEL

CAIRNS

# *We wish you a pleasant stay in our hotel.*

We are delighted to welcome you to Mercure Hotel Cairns.

Our four-star hotel has recently been completely transformed with luxurious furnishings and signature designs that embody the sun-drenched Queensland lifestyle.

The pool deck provides the perfect outdoor meeting place for colleagues, family and friends and the hotel lobby provides a stylish comfortable space to work and relax.

Our exciting new modern Australian restaurant, The Stanley focuses on fresh local produce and provides a casual atmosphere where guests and locals can relax and reconnect with family and friends.

Located in the heart of the city's vibrant dining, shopping, and entertainment precinct, many of Cairns' most popular attractions and landmarks are within easy walking distance. Only two blocks from the Esplanade and metres away from tourist attractions, shopping and medical hubs. The Night Markets and Food Court, Casino, Reef Fleet Terminal and Cairns Convention Centre are a short stroll away.

On behalf of the Mercure Cairns team, we look forward to meeting you and hope you enjoy everything the hotel and Cairns have to offer. If you require assistance, please don't hesitate to contact our friendly reception staff. Dial 9 on your in-room phone and a friendly voice will be on the line.

Unwind and enjoy our genuine hospitality and service.

Warm regards,  
**Mercure Cairns Team**



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[MERCURECAIRNS.COM.AU](https://www.mercurecairns.com.au) | [THESTANLEYCAIRNS.COM.AU](https://www.thestanleycairns.com.au)



# Dining



## THE STANLEY

We're serving up delicious food, good times, and cold drinks in the heart of Cairns.

Our restaurant and bar provide an elegant, casual atmosphere perfect to start the morning or unwind after dark. Enjoy a refined yet casual dining experience flowing from a cool indoor space to the outdoor dining area overlooking the hotel's pool deck, providing a hotspot for guests and locals alike.

Featuring dishes sourced straight from the Atherton Tablelands and wines produced right here in Australia, you'll want to sit back, relax, and make yourself at home.

[View Restaurant Menus](#)

## SPECIALS

Tuesday: \$3 tacos for \$18, mix of fillings available

Wednesday: \$24 grilled or battered fish, chips & salad

Thursday: \$25 Chef's special burger & bottle of house beer

Friday: \$28 250g sirloin steak special with fries & salad

## OPENING HOURS

Open for breakfast 7 days per week from 6:30am to 9:30am. Full buffet breakfast is available at a cost of \$32.00 per person. Hot dishes available.

We are open for dinner Monday - Thursday from 5:30pm - 8:30pm, Friday - Saturday from 5pm to 9pm. *Closed on public holidays*

## BAR

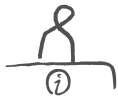
Our bar is open Monday - Thursday from 4:30pm - 8:30pm, Friday - Saturday 4:30pm to 9pm.

Happy Hour: Monday - Saturday 4:30pm - 6pm.

## ROOM SERVICE

Dinner is available Monday - Saturday 5:30pm - 8:30pm

[View Room Service Menus](#)



# Guest Information

If you need to get in contact with us from your room, please dial 9 to call us at reception.

## INTERNET ACCESS

Complimentary Wi-Fi is available for hotel guests.

Login: MERCURE CAIRNS GUEST

Password: h7510x1122

## RECEPTION

Reception is open 7 am - 11 pm daily.

## ARRIVAL & DEPARTURE

### CHECK-IN

Check-in is from 2.00 pm. If you require an earlier check-in earlier please call our friendly team to organise. Early check-in is subject to availability.

### CHECK OUT

Check-out time is 10 am every day.

Need more time to sleep? Ask our friendly team, and we can try to organise it for you. Please note that any time after 12 pm incurs a fee of \$20 per hour.

## EXPRESS CHECK OUT

Please drop your key & mini-bar slip in the key return box at the reception, sliding by the door entrance. We will charge the card on file and forward your tax invoice by email.

We can offer 24-hour check-in with the use of our night safe. Please let us know of your late arrival, and we will send the instructions via text, email or over the phone. Please let us know your preference, and we can accommodate you.

## PARKING

Parking available on street. Parking in front of the hotel is free, however, we cannot guarantee that spaces are available.

## AFTER HOURS ACCESS

The main entry door will lock from 10pm, please ensure you take your room key with you if you wish to leave the hotel. You will need to scan your key at the entrance door to access the hotel building' please then keep the statement about the intercom.

## SWIMMING POOL

Access to the swimming pool is via the white gate across from Reception. Pool hours are from 7 am to 9 pm daily. Towels are available at reception.

### **MINI-BAR**

For your convenience, all rooms have a minibar. Your mini-bar will be refreshed daily. Please complete the charge form for all items taken from the mini-bar and hand it to reception on checkout.

### **COMPLIMENTARY COFFEE AND TEA**

Coffee and tea are available in your room at no charge.

### **TOILETRIES**

Complimentary sustainable Herbology is located in the vanity area of your bathroom.

### **HOUSEKEEPING**

Rooms are serviced daily between the hours of 10 am – 2 pm

If you prefer not to have your room serviced during your stay, please advise reception.

Please hang your 'Do not disturb' sign if you are not requiring a service.

### **ADDITIONAL BEDDING**

Blankets and additional pillows are located in the wardrobe.

### **GUESTS IN ROOM**

Roll away beds offered at \$25 charge per person.

### **IN-ROOM APPLIANCES**

For your convenience, a Nespresso coffee machine, electric kettle, hairdryer, iron, and mini fridge are provided in your room. All rooms include a Smart TV. Microwaves are available in select rooms only.

### **DAMAGES**

Damages will be assessed and charged to the credit card we have on file. All guests are liable for any damage caused during their stay

### **LOST PROPERTY**

We will endeavour to return the lost property to you if it is found; please contact the hotel and organise a prepaid parcel to be sent to your corresponding address.

### **SMOKE DETECTORS**

For your safety, rooms are fitted with smoke detectors. The smoke detectors are sensitive to smoke and steam. We encourage guests to close bathroom doors when showers are in use. An activated alarm will result in \$1351 Qld Fire and Rescue call out charge added to your room account.

### **SMOKING FINE**

All our rooms are strictly smoking and vaping-free zones. A fine of \$400 will apply for any smoking or vaping in rooms.

### **MAINTENANCE**

Please contact reception if there is anything in your room that is not operational, and we will endeavour to rectify the situation immediately.

### **LAUNDRY**

In-house laundry is not available. Please ask us about a nearby laundry shop.

**LUGGAGE**

Luggage storage is available. Please contact reception.

**TAXI**

A Taxi can be booked with our reception team.

**PETS**

Certified assistance animals are welcome at the hotel. However, no pets are permitted on site.

**EMERGENCY EVACUATION PLAN**

Assembly points are located on the Emergency Evacuation Plan found on the rear of your entrance door.

**FIRST AID**

A first aid kit is located at reception. Please let us know if we can be of assistance.

**ACCOR PLUS & ACCOR LIVE LIMITLESS**

Accor Plus and Accor Live Limitless statuses are honoured at our hotel. Visit [accorplus.com](https://accorplus.com) or [all.com](https://all.com) to join and start enjoying the benefits.



# the Stanley



## *Room Service*

*Available Monday - Saturday, 5.30 pm - 8.30 pm*

*Tray service charge \$8*

## ENTREE

<b>Garlic Bread</b> v	9
Add Cheese	2.5
<b>Soup of the day</b> gfo	14
See Staff for Today's Soup, Served with Crusty Bread	
<b>Arancini</b> v	18
Pumpkin Spinach and Pinenut, Romesco Sauce.	
<b>Salt &amp; Pepper Squid</b> gf	19
Dusted Squid Served with a Micro Salad and Kaffir Lime Aioli.	
<b>Popcorn Chicken</b> gf dfo	18
Crunchy Chicken Pieces in an American Style Buffalo Sauce Served with Ranch Dressing.	
<b>Caesar Salad</b> gf vo	16
Cos Lettuce, Crispy Bacon, Parmesan Crisps, Rosemary Croutons, Caesar Dressing, Egg. Add Chicken	5
<b>Asian Pork Belly Bites</b> df	16
Crunchy Golden Fried Pork Belly, Tossed with a Sticky Ponzu Sauce, Fresh Chilli, Fried Onion.	

## MAINS

<b>250g Sirloin</b> gfo, dfo	39
Served with Choice of 2 x Sides and Sauce Add Surf n' Turf Topper	8
<b>300g Scotch Fillet</b> gfo, dfo	45
Served with Choice of 2 x Sides and Sauce Add Surf n' Turf Topper	8
<b>Parmesan &amp; Herb Crumbed Chicken Schnitzel</b>	28
Chicken Schnitzel Served with Choice of 2 x sides and Sauce Add Parmi Topper	5
<b>Lamb Shank</b> gfo, dfo	26
24 Hour Braised Red Wine, Gravy Lamb Shank Served with Creamy Polenta, Mixed Greens and Honey Glazed Baby Carrots.	
<b>Roasted Root Vegetable Stack</b> gfo, dfo	24
Roasted Pumpkin, Grilled Eggplant, Charred Capsicum, Baby Beetroot, Smashed Herbed Chat Potato, Sugo Tomato Sauce. Add Pork Belly Pieces	5
<b>Curry of the Day</b> gfo, dfo	25

<b>Market Fish</b> gfo, dfo	33
See Staff for Today's Fish, Potato Gratin, Buttered Broccolini, Glazed Carrots, Charred Lemon Cheek, Herb Butter Sauce.	
<b>Prawn Linguine</b> vo	26
Fresh Tomato Salsa, Fine Herbs, Garlic, Red Onion, Spinach, Fresh Chilli, Marinara Sauce, Fresh Parmesan.	
<b>Angus Beef Burger</b> gfo, dfo	22
Beef Pattie, Lettuce, Tomato, Onion, Pickles, Smokey BBQ Sauce, Served with Fries	

## PIZZAS 11"

<b>Margherita</b>	24
<b>Supreme gfo</b>	24
<b>Meatlovers</b>	24
gluten free pizza base	2

## SIDES & SAUCE

Seasoned Fries with Aioli gf, v	8
Mixed Seasonal Vegetables	8
Mashed Potato gf, v	8
Garden Salad pb	8
<b>Sauces:</b> Gravy, Mushroom, Pepper, Dianne, Jus	3

## DESSERTS

<b>Sticky Date Pudding</b>	14
Butterscotch Sauce, Ice Cream, Fresh Strawberries	
<b>Decadent Chocolate tart</b>	14
Macadamia Praline, Mascarpone, Dark Berries	
<b>New York Cheesecake</b>	14
Raspberry Compote, Dulce De Leche Caramel	
<b>Strawberries &amp; Cream Parfait</b>	14
Pistachio Crumb, Chocolate Ganache	

## JUNIORS (under 12 yrs)

<i>All children's meals come inclusive with a soft drink or juice.</i>	
Fish & Chips	14
Nuggets & Chips	14
Spaghetti Bolognese	14